

HAMBLYS

Covid 19/Coronavirus - Business Precautions.

We take the wellbeing and safety of our staff, customers and local communities very seriously. It is our objective to maintain business as usual as far as possible and support our customers and their businesses whilst minimising the risks to everybody.

We are taking the following actions to help limit the spread of the Coronavirus / Covid 19 outbreak in line with Government and scientific advice especially ensuring regular and thorough hand washing and personal distancing.

Sales

- No cold calling, vital farm visits only by appointment / on request.
- Customer contact in the main via phone, email, text, WhatsApp etc
- The sales team will work from home and have limited depot visits.
- All supplier appointments have been postponed.

Service

- On farm servicing and repair visits remain fully supported by our mobile engineers but with no direct human contact.
- Machine deliveries and collections will be continued but with no human contact.
- Disposable gloves to be worn at all times by all staff when on farm.

Parts

- Parts departments remain open as usual.
- Where possible customers are being asked to place orders by phone.
- Disposable gloves to be used at all times.
- Terminals, counters etc to be wiped down regularly with appropriate wipes.

We appreciate the patience and understanding of all our customers during this time and we will update these actions subject to changes in Government and scientific advice.