#### **CLAAS Telematics Registration Guide**

#### Please refer to the relevant section:

- Section 1 How to Register a Machine as a New User in CLAAS Telematics
- Section 2 How to Register a Machine as an Existing User in CLAAS Telematics
- Section 3 Locating Your Registration Code



#### Section 1 - How to Register a Machine as a New User in CLAAS Telematics

This section is for any user who does not currently have access to an active CLAAS Telematics account.

 Access the CLAAS Telematics website via <u>www.claas-telematics.com</u> (it is recommended you use Mozilla Firefox, Microsoft Edge or Google Chrome web browsers). Click **Register** to start the registration process.

Note: If you are new to CLAAS Telematics, click on **Demo** for a 20 minute introductory course.

TELEMATICS				
	Login	-	🔡 English	
	User name / E-mail add	ress		
	Password			
	Have you forgotten	your password	? Continue	
	Log i	n		
	Demo	D		
	No account availate? Re	gister		

2. Enter the serial number of the machine you are wanting to activate and the registration code, then click **Next**.

**Note:** If you do not have the registration code, please refer to section 3 to find out how to locate your registration code.

TELEMATICS					_	
	TELEMATICS R	egistration			x	
	Data for initial	Data for initial	registration			
	registration	Please enter your initial r	registration data here :	- 1		
	Country	Serial number	Serial number	0		
		Registration code	Registration code	0	- 1	
	E-mail address				- 1	
	Access data					
	Summary				- 1	
				Back Next	J	
	<u> </u>	App Store	Google play			

3. Enter the relevant country and time zone, then click **Next**.

TELEMATICS					
	TELEMATICS I	Registration	x		
	Data for initial registration	Country Please select your country	_		
	Country	Country United Kingdom v Time zone Greenwich Mean Time v	_		
	E-mail address				
	Access data				
	Summary				
		Academic Strate	Back Next		
			Imprint Data Privacy Statement	General Terms and Conditions	Version 7.4.11

4. Enter the email address you would like to use for this account, then click **Next**.

TELEMATICS				×		
	TELEMATICS F	Registration				
	Data for initial	E-mail addres	S	- 88		
	registration	Please enter your E-ma	Il address :			
	Country	E-mail address	example@mail.com			
	E-mail address	Repeat E-mail address	example@mail.com			
	Access data			- 64		
	Summary			- 8		
		weathering on the	Back	Next		
			Imprint D	ata Privacy Statement	General Terms and Conditions	Version 7.4.11

5. Create a username and password of your choice, then click Next.

TELEMATICS						
	TELEMATICS R	Registration		x		
	Data for initial	Access data				
	registration	Please enter your access	data here :	- 88		
	Country	User name	MyUserName			
	Password	MySecretPassword				
	E-mail address	Repeat password	MySecretPassword			
	Access data					
	Summary			- 8		
		AVBILINO/5 OF THE	Back	Next		
			Imprint D	ata Privacy Statement	General Terms and Conditions	Version 7.4.11

6. If all of the information displayed in the summary is correct, click **Finish registration**.

TELEMATICS						
	TELEMATICS R	Registration		×		
	Data for initial registration Country E-mail address	Summary E-mail address: Country: Serial number: User name: Password: Printing of user Information		1		
	Access data Summary	A SHIRE OF A SHI	ack Finish registr	ation		
			Imprint Data	Privacy Statement	General Terms and Conditions	Version 7.4.11

7. The following notification will then appear, click **Close**.

TELEMATICS	_			
	TELEMATICS Reg	jistration	×	
	Data for initial registration	Your TELEMATICS account was successfully created. You will immediately receive an E-mail containing a link you can use to complete the registration process.		
	Country	Close		
	E-mail address			
	Access data			
	Summary			
	Ava	illable on the		

8. You will then receive an email with a link. Open the email and click the link, to log in to CLAAS Telematics.

te: ): ubject: Conclusion of the registration - CLAAS Telematics
: ubject: Conclusion of the registration - CLAAS Telematics
ubject: Conclusion of the registration - CLAAS Telematics
CLAAS
Many thanks for the registration with CLAAS Telematics.
Please click on the following link to complete the registration ar to be able to use CLAAS Telematics.

9. Log in using the username and password you previously created.

TELEMATICS			-	_	
	Login	-	🔀 English		
	Luser name / E-mail a	address			
	Password Have you forgoth	en vour passwon	12 Continue		
	Le	og in			
	D	emo			
	No account available?	Register			

10. You will then be prompted to enter your name, do this and then click **Next**.

TELEMATICS	Finish registrat	ion		х	anageme	( nt <del>+</del> CLAAS	D connect	Account -
	Personal data	Personal data						
	Your farm	Title *	*					
	Your CLAAS service partner	First name *						
	REMOTE SERVICE	Last name *						
	Legal							
	Summary							
	Finish registration							
			Back	Vext	ment	General Terms and	Conditions	Version 7.4.11

11. Enter your farm details, then click **Next**.

TELEMATICS	Finish registrat	ion		х	anagement <del>-</del>	CLAAS connect	Account -
	Personal data	Your farm					
	Your farm	Farm *					
	Your CLAAS service partner	Telephone number *					
	REMOTE SERVICE	Street *					
	Local	Postcode *					
	Legal	Location *					
	Summary						
	Finish registration						
			Back	lext	ment Genera	Terms and Conditions	Version 7,4.11

12. To allow your local CLAAS service partner to have access to your Telematics account, tick the box.



13. Select the relevant CLAAS service partner from the drop down box and tick the box to confirm, then click **Next**.



14. To allow your local CLAAS service partner to have access to Remote Service, tick the box. Then, click **Next**.



15. Tick the boxes to confirm you have read and understood the terms and conditions and privacy statement, then click **Next**.

TELEMATICS	Finish registrat	ion	х	anagement <del>-</del>	CLAAS connect	Account -
	Personal data	Legal				
	Your farm Your CLAAS service partner REMOTE SERVICE Legal	<ul> <li>I agree with the General Terms and Conditions for CLAAS services in the field of networked vehicles.</li> <li>I have taken note of the privacy statement for "Networked machines".</li> </ul>				
	Summary Finish registration					
		Back Nex	xt	ment Genera	I Terms and Conditions	Version 7.4.11

16. If all of the information displayed in the summary is correct, click **Next**.

TELEMATICS	Finish registrat	ion	х	anagement -	CLAAS connect	Account -
	Personal data	Summary				
	Your farm	First name: Last name:				
	Your CLAAS service partner	Farm: Location: Postcode: Street:				
	REMOTE SERVICE					
	Legal					
	Summary					
	Finish registration					
		Back	Next	ment Genera	l Terms and Conditions	Version 7.4.11

17. Then, click Finish registration.

TELEMATICS	Finish registrat	ion	X	anagement -	CLAAS connect	Account -
	Personal data	Finish registration				
	Your farm	Finish registration				
	Your CLAAS service partner					
	REMOTE SERVICE					
	Legal					
	Summary					
	Finish registration					
		Back Finish registrati	ion	ment General		

18. This confirmation message will then appear, click **Start TELEMATICS**.

TELEMATICS	Completing regis	stration	Х	nagement <del>-</del>	CLAAS connect	Account -
	Personal data	Your TELEMATICS Account was successfully created.				
	Your farm		1			
	Your CLAAS dealer	Start TELEMATICS				
	REMOTE SERVICE					
	Legal					
	Summary					
	Completing registration					
			ta	tion Genera	Terms and Conditions	Version 7.4.11

19. This message will then appear, click Confirm.

TELEMATICS		ian atta	anagement -	CLAAS connect Account -
Map North Atlantic	Dear Customer, Welcome to CLAAS TELEMATICS. You have registered your accoun currently being activated. This may take a few hours (the ignition nee	t sucessfully. Your machine is ds to be switched on).	ssages	-
Ocean Agens Loya Egyn St Mail Niger Cha Suda Negens Egyn St Dec Ser Dec Ser Dec Ser Tanza Anges	<ul> <li>Introduction of basic functionality</li> <li>with best regards</li> <li>your TELEMATICS team</li> </ul>	Confirm	function is your	not available with licence
South Africa South Africa Map data 22021	Hand Hand Hand Hand Hand Hand Hand Hand	*		
List of machines				÷ = -
✤ Manufacturer/Type♦ Name Serial	number Activity * Working hours*			
540				Con

- 20. Switch the machines ignition on for a few hours, to activate the machine in Telematics.
- 21. The registration process is now complete, you will be able to see the machines data in your CLAAS Telematics account.

#### Section 2 – How to Register a Machine as an Existing User in CLAAS Telematics

This section is for any user who currently has access to an active CLAAS Telematics account.

- 1. Access the CLAAS Telematics website via <u>www.claas-telematics.com</u> (it is recommended you use Mozilla Firefox, Microsoft Edge or Google Chrome web browsers).
- 2. Log in to your CLAAS Telematics account using your username and password.

TELEMATICS				
	Login	÷	🔡 English	
	User name / E-mail ad	dress		
	Password			
	Have you forgotter	i your passwor	d? Continue	
	Log	in		
	Den	10		
	No account available? R	egister		

- 3. From the dashboard, click the **Management** tab, then click **Machines**.
- 4. Click Register CLAAS Machine in the top right corner.

TELEMATI	CS	Da	n 🏫 👫 shboard Machine	s Map	Lenge Messages	<b>ind</b> , Analysis	Documentation	Management ≁	CLAAS connect	Account -
Machine filter: Delete	(click in selectio	in)   🖀	test all TELEMATICS	functions	Get FLEET VIE	W Testilcence	Register C	LAAS Machine	Register mobile t	erminal device
Machine Machine	Serial number	Machine type	Manufacturer	Name		Date of initial activation	Licence type	Start of licence	Licence expiration	
24		ARION 650	CLAAS			25/08/2020	Automatic documentation	24/02/2021	23/02/2022	0
		HEXASHIFT					TELEMATICS professional	24/02/2021	23/02/2022	
							Automatic documentation	16/02/2021	15/02/2022	
26	-	AXION 870 CMATIC	CLAAS	-	d.	01/05/2020	RTK LINK	20/04/2020	20/04/2021	0
							TELEMATICS professional	16/02/2021	15/02/2022	

5. Enter the serial number of the machine you are wanting to activate and the registration code. Then, click **Next**.

**Note:** If you do not have the registration code, please refer to section 3 to find out how to locate your registration code.

TELEMA	TICS	Da	Registration C	LAAS Machine		×	anagement -	CLAAS connect	Account -
Machine filte Delete	r: (click in selectio	n)  🖀	Register CLAAS Machine Your CLAAS service partner	Register CLAAS Serial number * Registration code *	Machine		5 Machine	Register mobile t	erminal device
🦛 Machi	nes		REMOTE SERVICE	Organisation *	•				
	Serial number	Machine type	Legal	Time zone *	Greenwich Mean Time 👻		Start of licence	Licence expiration	
5		ARION 650	Finish registration				24/02/2021	23/02/2022	0
		HEXASHIFT					24/02/2021	23/02/2022	
							16/02/2021	15/02/2022	
26		AXION 870 CMATIC					20/04/2020	20/04/2021	0
					Back Ne	xt	16/02/2021	15/02/2022	

6. To allow your local CLAAS service partner to have access to your Telematics account, tick the box.

TELEMATI	105	Di	Registration C	LAAS Machine	×	anagement -	CLAAS connect	Account -
Machine filter: Delete	(click in selectio	n)   👕	Register CLAAS Machine Your CLAAS service	Your CLAAS service partner	Â	S Machine	Register mobile	terminal device
E. Mashing	Machines		REMOTE SERVICE	access to my data generated by CLAAS TELEMATICS in order to • enable him to advise me optimally about the use of my machine and its				_
and Machine	Serial number	Machine type	Legal	<ul> <li>settings</li> <li>, receive detailed information about service-relevant information regarding fault diagnosis and facilitate fault removal (also by remote means) for</li> </ul>		Start of licence	Licence expiration	
346		ARION 650 HEXASHIFT	Finish registration	him • , enable locating my machine more quickly by displaying the location of my machine in a service job		24/02/2021 24/02/2021	23/02/2022	0
				I make this agreement voluntarily. Use of the CLAAS TELEMATICS product does not require the above agreement. I can reuche my agreement of any time (a a by	¥	16/02/2021	15/02/2022	
34		AXION 870 CMATIC				20/04/2020	20/04/2021	0
				Back	Next	16/02/2021	15/02/2022	

7. Select the relevant CLAAS service partner from the drop down box and tick the box to confirm, then click **Next**.

TE	ELEMATIC	-5		Registration C	LAAS Machine	Х		٢	<b>.</b>
	Machine filter: ) Delete	(click in selectio	D:	Register CLAAS Machine Your CLAAS service partner REMOTE SERVICE	I make this agreement voluntarily. Use of the CLAAS TELEMATICS product does not require the above agreement. I can revoke my agreement at any time (e.g. removing the check mark in the corresponding check box in my CLAAS TELEMATICS account). Further information is available in the privacy statement. Please select your CLAAS service partner:	of ^	anagement -	CLAAS connect	Account -
	Machines	5			Diagon colort	a 1			
		Serial number	Machine type	Legal	You have made the right choice! With	h	Start of licence	Licence expiration	
	<b>-</b>		ARION 650	Finish registration	this decision your service partner is able to provide an even better service for you and your machine. You can	e	24/02/2021	23/02/2022	0
			HEXASHIFT		TELEMATICS homepage.		24/02/2021	23/02/2022	
						~	16/02/2021	15/02/2022	
			AXION 870 CMATIC				20/04/2020	20/04/2021	0
					Ba	ack Next	16/02/2021	15/02/2022	

8. To allow your local CLAAS service partner to have access to Remote Service, tick the box. Then, click **Next**.

TELEMATI	cs	D	Registration C	LAAS Machine	X	anagement -	CLAAS connect	Account -
Machine filter: Delete	(click in selectio	n)   👕	Register CLAAS Machine Your CLAAS service partner	REMOTE SERVICE	^	S Machine	Register mobile	terminal device
🦛 Machine	S		REMOTE SERVICE	data will be transmitted by mobile communications to my authorised CLAAS dealer and the rest of the CLAAS service organisation* which supports the authorised CLAAS dealer in his work, along with my contact		Start of	Lingunge	
	number	Machine type	Finish registration	authorised CLAAS dealer     e can advise me optimally about the		licence	expiration	
<b>7</b>		ARION 650 HEXASHIFT		use of my machine and its settings • ,receive detailed information about service-relevant information to		24/02/2021	23/02/2022	0
_				facilitate fault diagnosis and fault removal (also by remote means) • , locate my machine more quickly by		24/02/2021	23/02/2022	
				displaying the location of my machine	~	16/02/2021	15/02/2022	
346		CMATIC				20/04/2020	20/04/2021	0
				Back	Next	16/02/2021	15/02/2022	

9. Tick the boxes to confirm you have read and understood the terms and conditions and privacy statement, then click **Next**.

TELEMATI	C5	Da	Registration C	LAAS	Machine	X	anagement 🕶	CLAAS connect	Account -
Machine filter:	(click in selection	on)   👕	Register CLAAS Machine	Le	egal		S Machine	Register mobile t	terminal device
			Your CLAAS service partner	$\checkmark$	l agree with the General Terms and Conditions for CLAAS services in the field of networked vehicles.				
Machine	s		REMOTE SERVICE	$\checkmark$	I have taken note of the privacy statement for "Networked machines".				
	Serial number	Machine type	Legal				Start of licence	Licence expiration	
26		ARION 650	Finish registration				24/02/2021	23/02/2022	0
		HEXASHIFT					24/02/2021	23/02/2022	
							16/02/2021	15/02/2022	
2		AXION 870 CMATIC					20/04/2020	20/04/2021	0
					Back	lext	16/02/2021	15/02/2022	

10. To complete the registration process, click **Finish registration**.

TELEMATI	C5	Da	Registration C	_AAS Machine	Х	anagement <del>-</del>	CLAAS connect	Account -
Machine filter: Delete	(click in selectio	n)  🖀	Register CLAAS Machine Your CLAAS service partner	Finish registration		S Machine	Register mobile (	terminal device
Machine	s		REMOTE SERVICE					
	Serial number	Machine type	Legal			Start of licence	Licence expiration	
2		ARION 650	Finish registration			24/02/2021	23/02/2022	0
		HEXASHIFT				24/02/2021	23/02/2022	
						16/02/2021	15/02/2022	
<b></b>		AXION 870 CMATIC				20/04/2020	20/04/2021	0
				Back Finish registra	ation	16/02/2021	15/02/2022	

11. The following notification will then appear, click **Close**.

TELEMATICS			Registration CLAAS Machine			anagement <del>-</del>	CLAAS connect	Acco	e ount <del>-</del>
Machine filter: (click in selection)			Register CLAAS Machine	The machine has been added to your TELEMATICS account.		S Machine	Register mobile terminal device		
			Your CLAAS service partner						
Machines			REMOTE SERVICE	Close					
	Serial number	Machine type	Legal			Start of licence	Licence expiration		
26		ARION 650	Finish registration			24/02/2021	23/02/2022		0
		HEXASHIFT				24/02/2021	23/02/2022		
-		AXION 870				16/02/2021	15/02/2022		0
		CMATIC				16/02/2021	15/02/2022		•
						17/03/2021	16/03/2022		

- 12. Switch the machines ignition on for a few hours, to activate the machine in Telematics.
- 13. The registration process is now complete, you will be able to see the machines data in your CLAAS Telematics account.

#### Section 3 – Locating Your Registration Code

This section is for anyone looking to locate a CLAAS Telematics registration code. There are three places where you can find the registration code, these are highlighted below.

#### 1. Customer Service Card

The Telematics registration code can be found on the cover sheet of the customer service card (see below). This should be stored in the cab of the machine.



**Note for customers:** If you do not have your customer service card, contact your local CLAAS service partner and request your Telematics registration code (they will require your machine serial number).

#### 2. Data Card (for CLAAS internal use only)

The Telematics registration code can be found on the machine data card, in Service Online.

Home Reports Machines Machines	Maintenance						
Machines Transfer Delivery Advice Location change Shutdown machine	A60 Management Configuration Units Dispatch card O Data card	Q	Data seri magneting water and the content of the c	In this case, the registration code is 0251E2CB			
Machine overview	Enter machine number	Q	22437120 WORKING LIGHT PANEL 11268830 AUTOS DC 11268830 AUTOS DC 01968830 AUTOS DC 11268830 AUTOS DC 11268830 AUTOS DC				
Search for machines	Search for units	Search for tra	FAMOULA159-007 IME IMOUL (UCM) FAMOULA159-008 ICOD 804 ARD (UCM) FAMOULA159-008 ISI 88-2APD (UCM) 0195539 MOUL RK 2006840 ELEKTROGEHARUSE ELEKTROGEHARUSE	ur Marian			

#### 3. On the TSM/UCM module (for CLAAS internal use only)

If you are unable to locate the registration code from either the customer service card or the machine data card, you can use the last 6 digits of the IMEI number instead of the registration code.

The IMEI number can be found on the Teleservice Module (TSM) or the Universal Communication Module (UCM).

Note: Depending on the age of your machine, you will have either a TSM or UCM.



The TSM or UCM can be found in this compartment, which is located in the top left corner of your cab



