

CLAAS EASTERN

CLAAS Telematics Registration Guide

Please refer to the relevant section:

Section 1 – How to Register a Machine as a New User in CLAAS Telematics

Section 2 – How to Register a Machine as an Existing User in CLAAS Telematics

Section 3 – Locating Your Registration Code



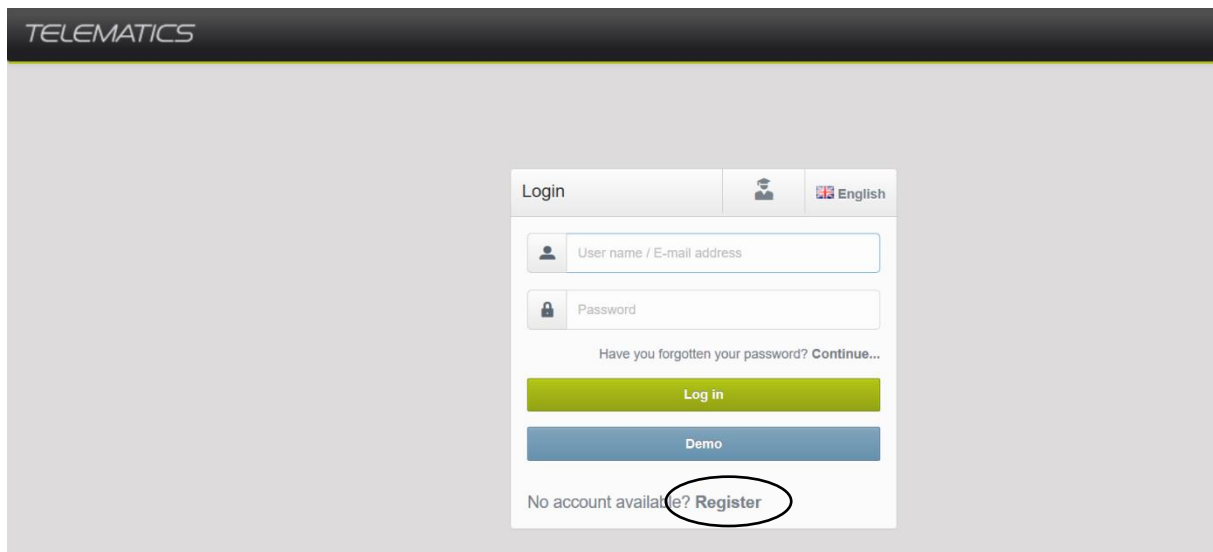
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Section 1 - How to Register a Machine as a New User in CLAAS Telematics

This section is for any user who does not currently have access to an active CLAAS Telematics account.

1. Access the CLAAS Telematics website via www.claas-telematics.com (it is recommended you use Mozilla Firefox, Microsoft Edge or Google Chrome web browsers). Click **Register** to start the registration process.

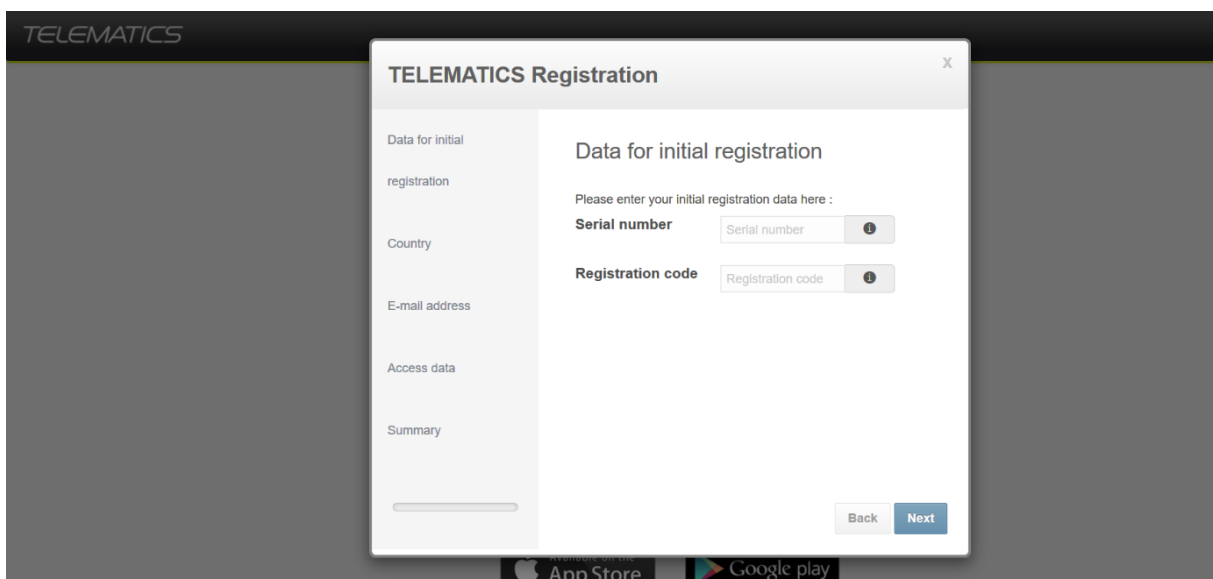
Note: If you are new to CLAAS Telematics, click on **Demo** for a 20 minute introductory course.



The screenshot shows the CLAAS Telematics login interface. At the top left, the word 'TELEMATICS' is displayed in a dark header. The main content area is light gray. A white login box is centered, containing the following elements: a 'Login' title, a user icon, and a language selector set to 'English'. Below these are two input fields: 'User name / E-mail address' and 'Password'. A link 'Have you forgotten your password? Continue...' is positioned between the fields. A prominent green 'Log in' button is below the password field. Underneath is a blue 'Demo' button. At the bottom of the login box, the text 'No account available?' is followed by a 'Register' link, which is circled in black.

2. Enter the serial number of the machine you are wanting to activate and the registration code, then click **Next**.

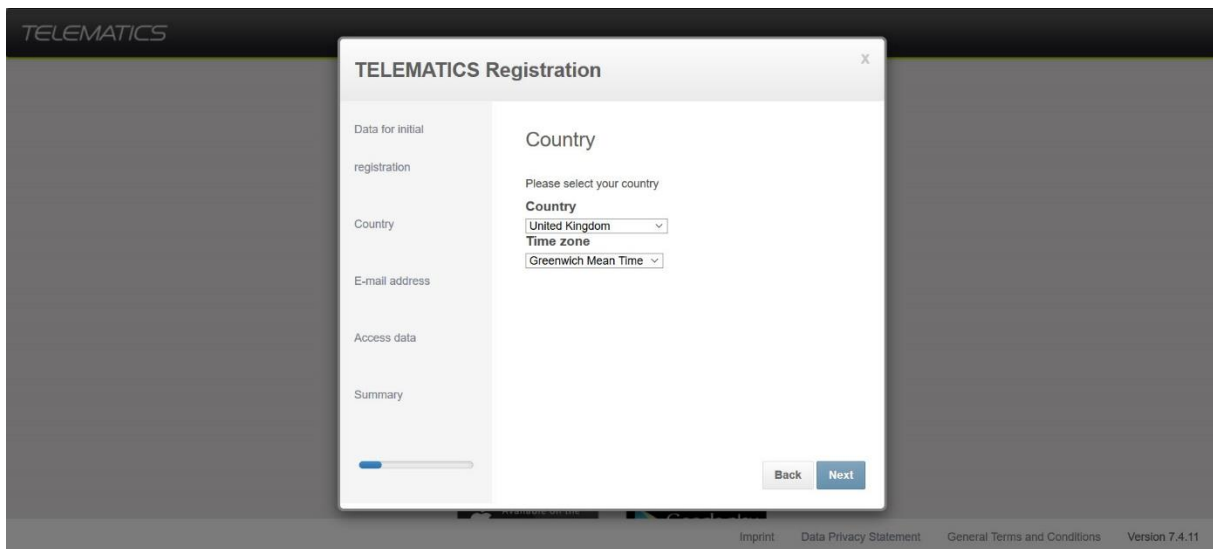
Note: If you do not have the registration code, please refer to section 3 to find out how to locate your registration code.



The screenshot shows the 'TELEMATICS Registration' modal window. The title bar includes the 'TELEMATICS' logo and a close button. A sidebar on the left lists navigation steps: 'Data for initial registration', 'registration', 'Country', 'E-mail address', 'Access data', and 'Summary'. The main content area is titled 'Data for initial registration' and contains the instruction 'Please enter your initial registration data here :'. Two input fields are present: 'Serial number' and 'Registration code', each with an information icon. At the bottom right, there are 'Back' and 'Next' buttons. At the very bottom of the page, there are logos for the App Store and Google Play.

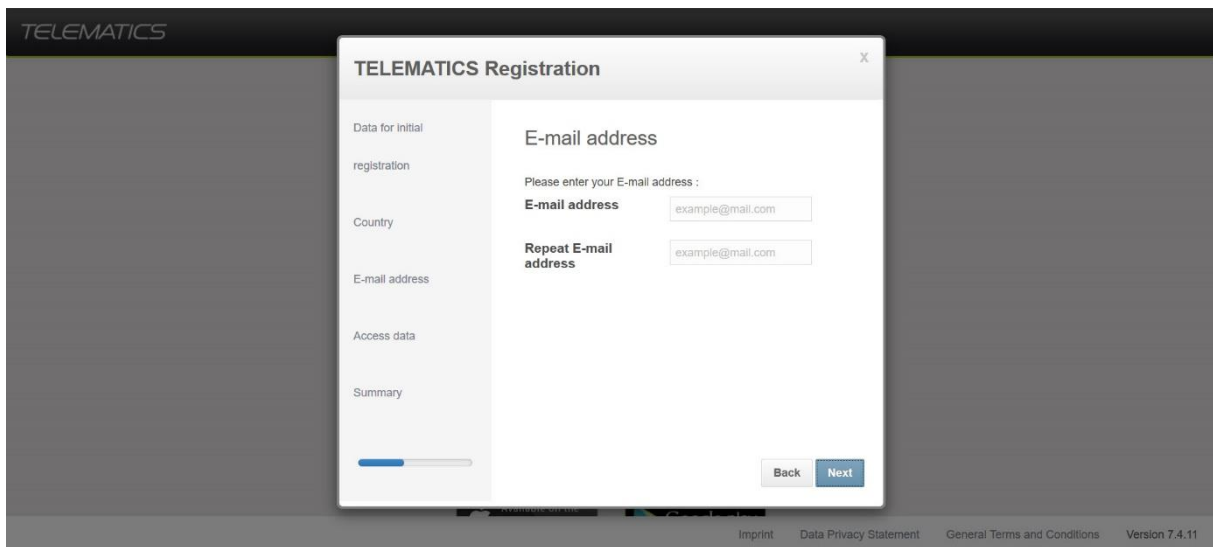
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3. Enter the relevant country and time zone, then click **Next**.



The screenshot shows a 'TELEMATICS Registration' dialog box with a sidebar on the left containing the following menu items: 'Data for initial registration', 'Country', 'E-mail address', 'Access data', and 'Summary'. The 'Country' step is active, displaying the text 'Country' and 'Please select your country'. Below this, there are two dropdown menus: 'Country' with 'United Kingdom' selected, and 'Time zone' with 'Greenwich Mean Time' selected. At the bottom right of the dialog are 'Back' and 'Next' buttons. A progress bar at the bottom left shows the current step is highlighted. The background of the dialog is dark grey, and the overall application header is 'TELEMATICS'. At the bottom of the dialog, there is a footer with links for 'Imprint', 'Data Privacy Statement', 'General Terms and Conditions', and 'Version 7.4.11'.

4. Enter the email address you would like to use for this account, then click **Next**.



The screenshot shows the 'TELEMATICS Registration' dialog box at the 'E-mail address' step. The sidebar on the left now has 'E-mail address' selected. The main content area displays 'E-mail address' and 'Please enter your E-mail address :'. There are two input fields: 'E-mail address' and 'Repeat E-mail address', both containing the text 'example@mail.com'. 'Back' and 'Next' buttons are at the bottom right. The progress bar at the bottom left shows the current step is highlighted. The background is dark grey, and the application header is 'TELEMATICS'. The footer at the bottom contains links for 'Imprint', 'Data Privacy Statement', 'General Terms and Conditions', and 'Version 7.4.11'.

5. Create a username and password of your choice, then click **Next**.

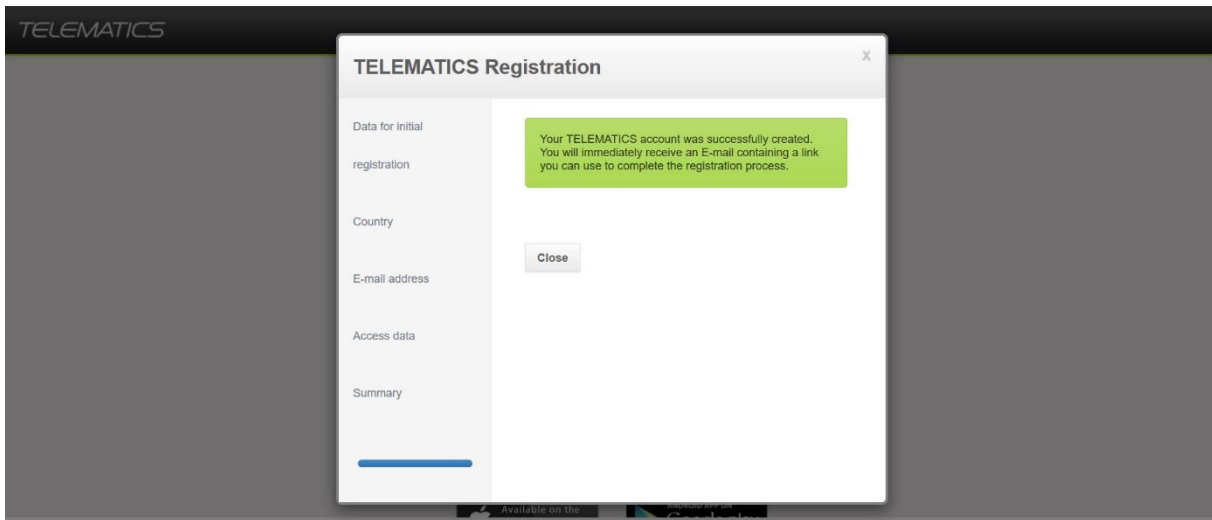
The screenshot shows a 'TELEMATICS Registration' dialog box with a sidebar on the left containing the following menu items: 'Data for initial registration', 'Country', 'E-mail address', 'Access data', and 'Summary'. The 'Access data' step is active, showing the text 'Please enter your access data here :'. Below this are three input fields: 'User name' with the value 'MyUserName', 'Password' with the value 'MySecretPassword', and 'Repeat password' with the value 'MySecretPassword'. At the bottom right of the dialog are 'Back' and 'Next' buttons. The background of the application window shows the 'TELEMATICS' logo and footer text: 'Imprint', 'Data Privacy Statement', 'General Terms and Conditions', and 'Version 7.4.11'.

6. If all of the information displayed in the summary is correct, click **Finish registration**.

The screenshot shows the 'TELEMATICS Registration' dialog box at the 'Summary' step. The sidebar on the left has 'Summary' selected. The main area displays a list of registration details: 'E-mail address:', 'Country:', 'Serial number:', 'User name:', and 'Password:'. The values for these fields are blurred. Below the list is a button labeled 'Printing of user information'. At the bottom right of the dialog are 'Back' and 'Finish registration' buttons. The background of the application window shows the 'TELEMATICS' logo and footer text: 'Imprint', 'Data Privacy Statement', 'General Terms and Conditions', and 'Version 7.4.11'.

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- The following notification will then appear, click **Close**.



- You will then receive an email with a link. Open the email and click the link, to log in to CLAAS Telematics.

From: telematics@claas.com
Date: 05 March 2017 at 15:28:58 GMT
To: telematics@claas.com
Subject: Conclusion of the registration - CLAAS Telematics



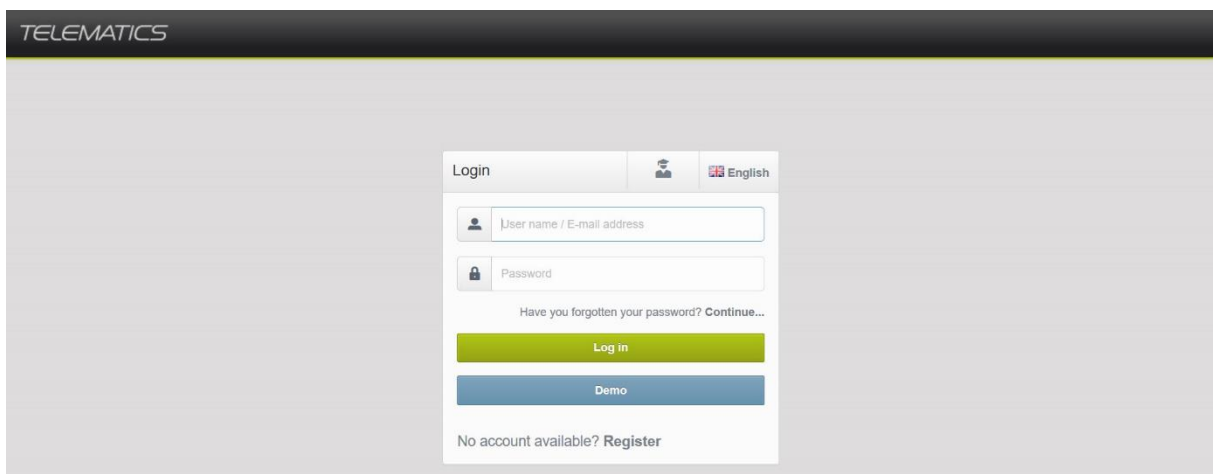
Many thanks for the registration with CLAAS Telematics.

Please click on the following link to complete the registration and to be able to use CLAAS Telematics.

[https://www.claas-telematics.com/TelematicsRegistration.html?...](#)

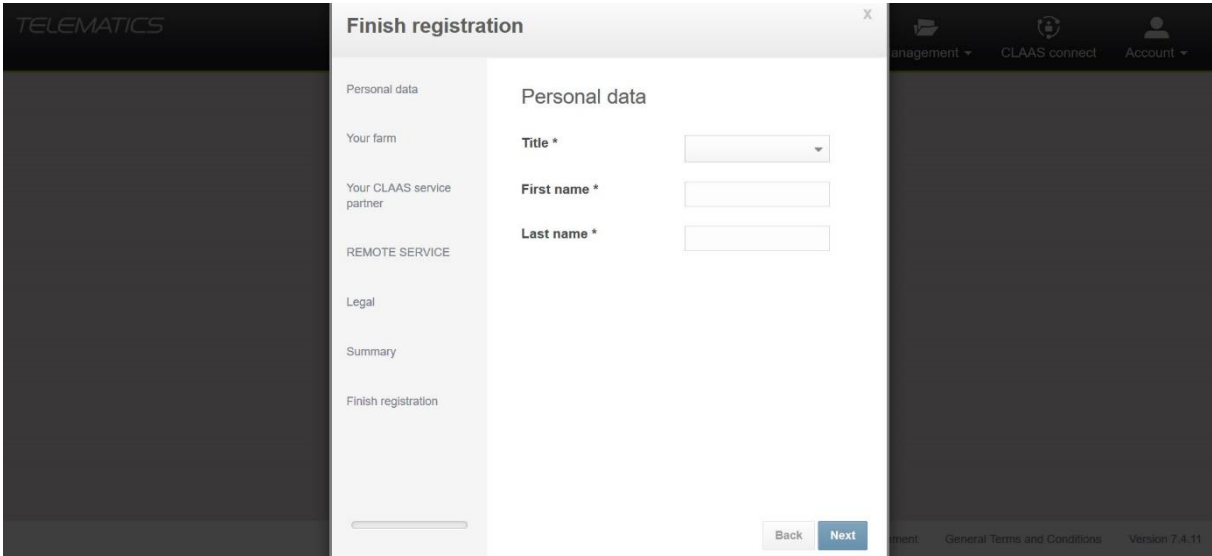
To log on, please use the access data that you entered in the first step of the registration.

- Log in using the username and password you previously created.

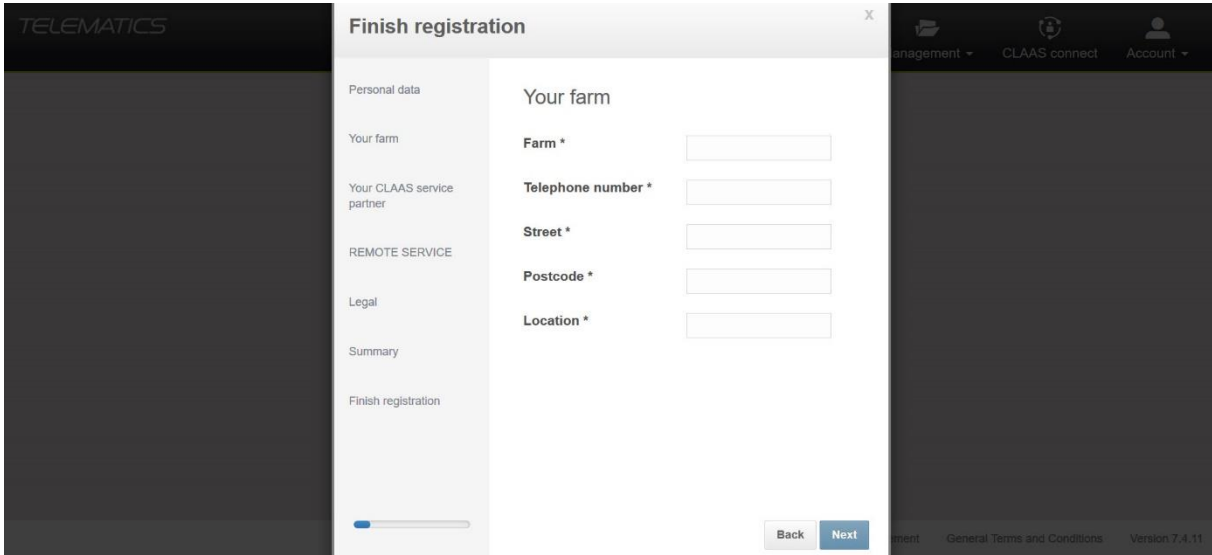


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10. You will then be prompted to enter your name, do this and then click **Next**.



11. Enter your farm details, then click **Next**.



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- To allow your local CLAAS service partner to have access to your Telematics account, tick the box.

Finish registration

Personal data

Your farm

Your CLAAS service partner

REMOTE SERVICE

Legal

Summary

Finish registration

Your CLAAS service partner

I herewith agree that my selected authorised CLAAS dealer shall have access to my data generated by CLAAS TELEMATICS in order to

- enable him to advise me optimally about the use of my machine and its settings
- receive detailed information about service-relevant information regarding fault diagnosis and facilitate fault removal (also by remote means) for him
- enable locating my machine more quickly by displaying the location of my machine in a service job

I make this agreement voluntarily. Use of the CLAAS TELEMATICS product does not require the above agreement. I can revoke my agreement at any time (e.g. by

Back Next

- Select the relevant CLAAS service partner from the drop down box and tick the box to confirm, then click **Next**.

Finish registration

Personal data

Your farm

Your CLAAS service partner

REMOTE SERVICE

Legal

Summary

Finish registration

I make this agreement voluntarily. Use of the CLAAS TELEMATICS product does not require the above agreement. I can revoke my agreement at any time (e.g. by removing the check mark in the corresponding check box in my CLAAS TELEMATICS account). Further information is available in the [privacy statement](#).

Please select your CLAAS service partner

Please select

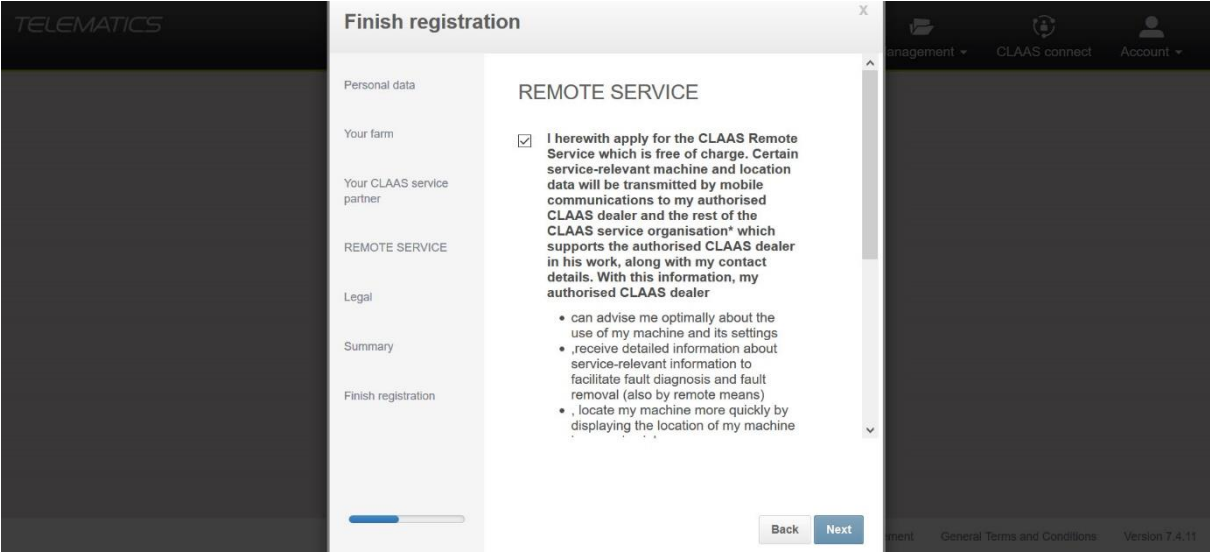
You have made the right choice! With this decision your service partner is able to provide an even better service for you and your machine. You can revoke the access at any time on the TELEMATICS homepage.

Confirmation

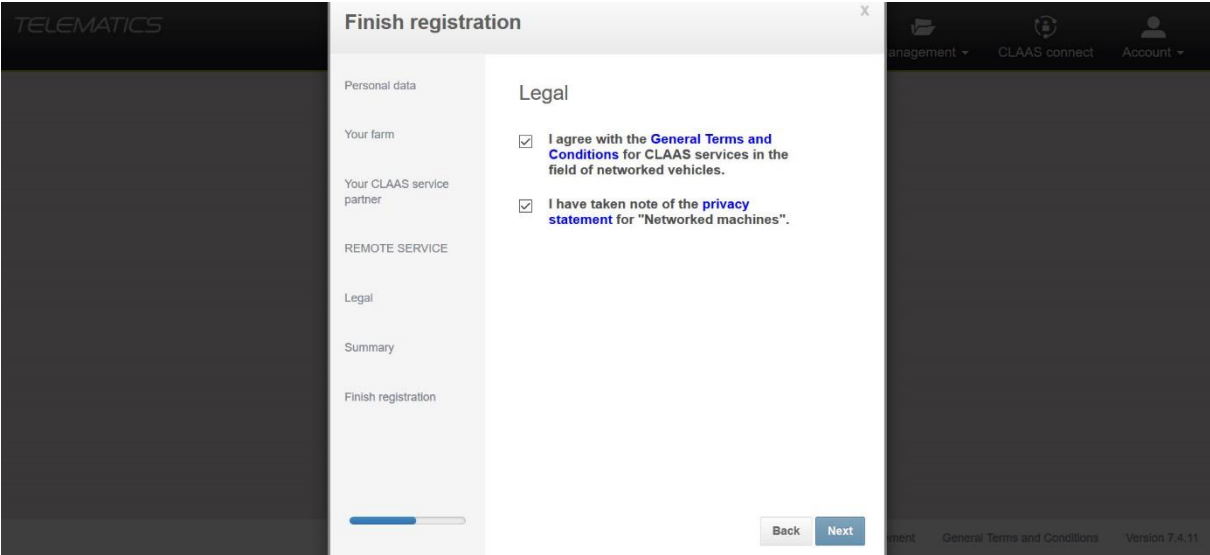
Back Next

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14. To allow your local CLAAS service partner to have access to Remote Service, tick the box. Then, click **Next**.

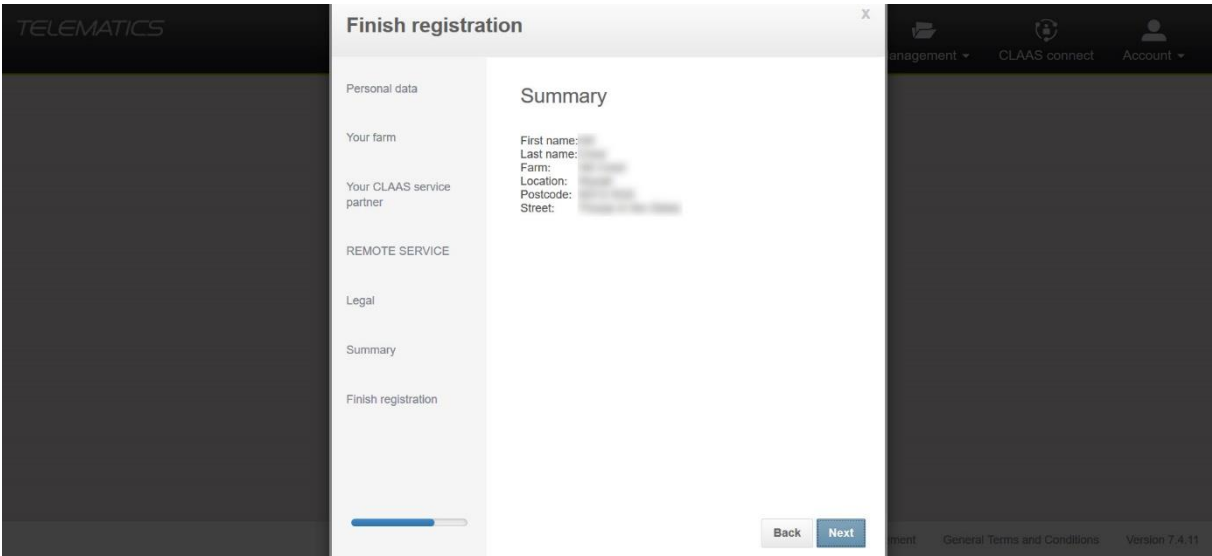


15. Tick the boxes to confirm you have read and understood the terms and conditions and privacy statement, then click **Next**.

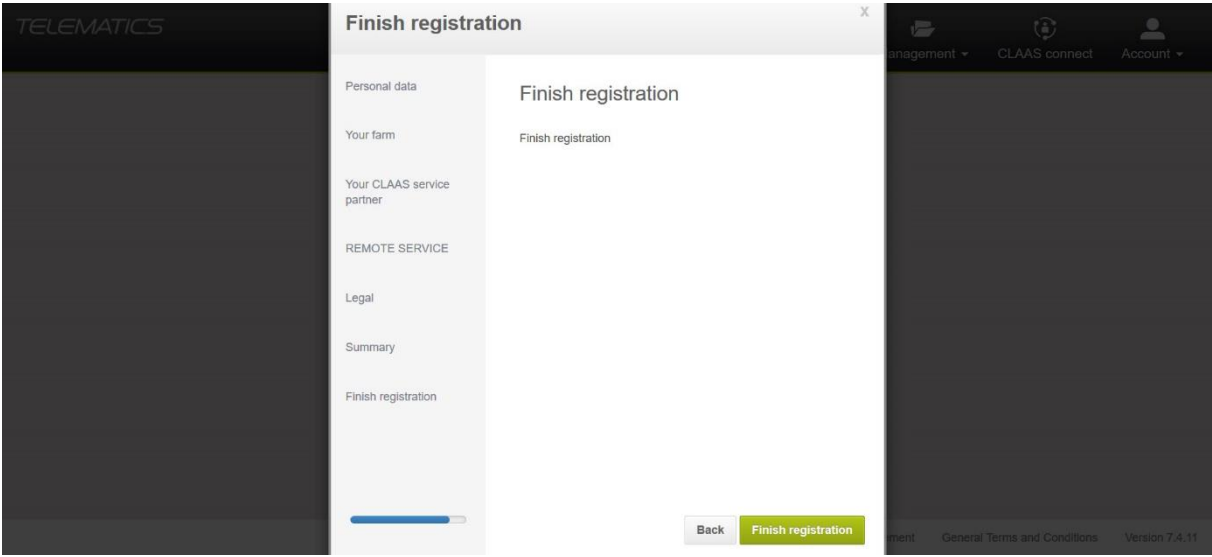


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16. If all of the information displayed in the summary is correct, click **Next**.

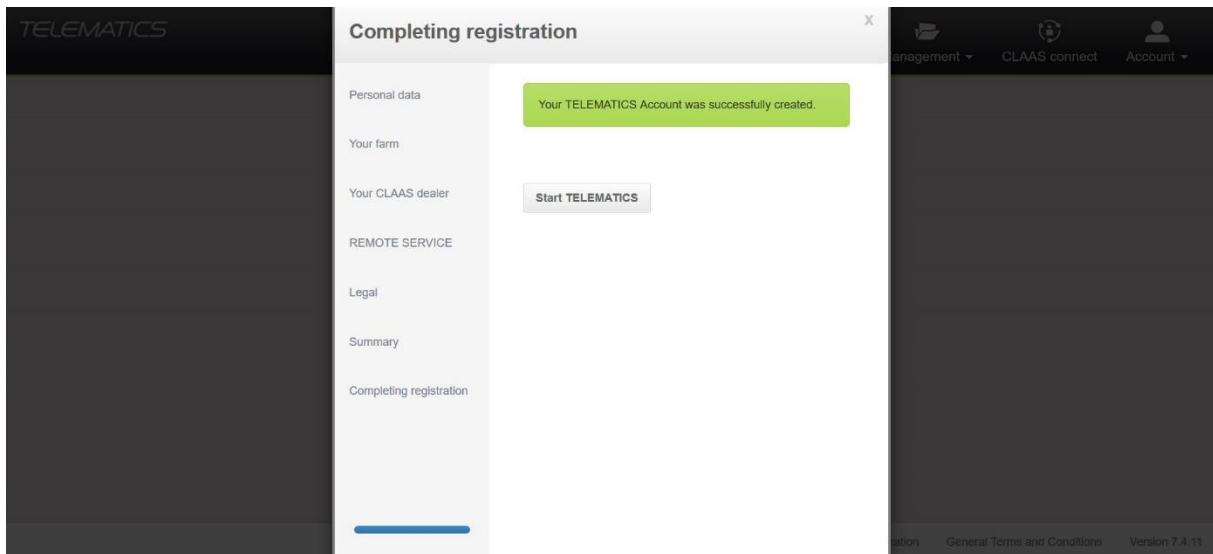


17. Then, click **Finish registration**.

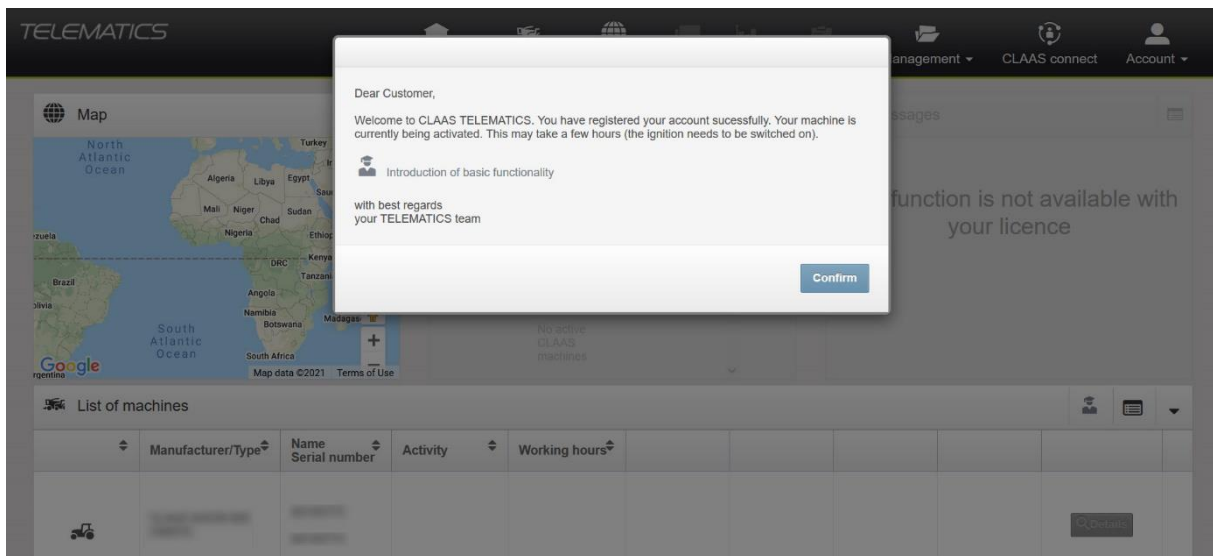


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18. This confirmation message will then appear, click **Start TELEMATICS**.



19. This message will then appear, click **Confirm**.



20. Switch the machines ignition on for a few hours, to activate the machine in Telematics.

21. The registration process is now complete, you will be able to see the machines data in your CLAAS Telematics account.

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Section 2 – How to Register a Machine as an Existing User in CLAAS Telematics

This section is for any user who currently has access to an active CLAAS Telematics account.

1. Access the CLAAS Telematics website via www.claas-telematics.com (it is recommended you use Mozilla Firefox, Microsoft Edge or Google Chrome web browsers).
2. Log in to your CLAAS Telematics account using your username and password.

TELEMATICS

Login

English

User name / E-mail address

Password

Have you forgotten your password? [Continue...](#)

Log in

Demo

No account available? [Register](#)

3. From the dashboard, click the **Management** tab, then click **Machines**.
4. Click **Register CLAAS Machine** in the top right corner.

TELEMATICS

Dashboard Machines Map Messages Analysis Documentation Management CLAAS connect Account

test all TELEMATICS functions Get FLEET VIEW Testlicence Register CLAAS Machine Register mobile terminal device

Machine filter: (click in selection) | Delete

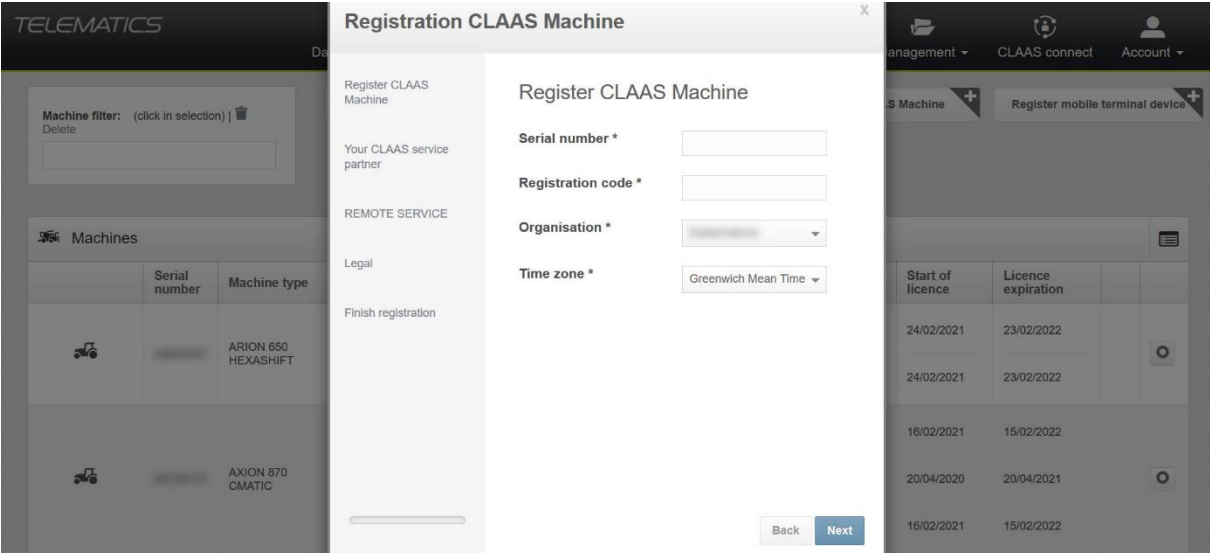
Machines

Serial number	Machine type	Manufacturer	Name	Date of initial activation	Licence type	Start of licence	Licence expiration
	ARION 650 HEXASHIFT	CLAAS		25/08/2020	Automatic documentation	24/02/2021	23/02/2022
					TELEMATICS professional	24/02/2021	23/02/2022
	AXION 870 CMATIC	CLAAS		01/05/2020	Automatic documentation	16/02/2021	15/02/2022
					RTK LINK	20/04/2020	20/04/2021
					TELEMATICS professional	16/02/2021	15/02/2022

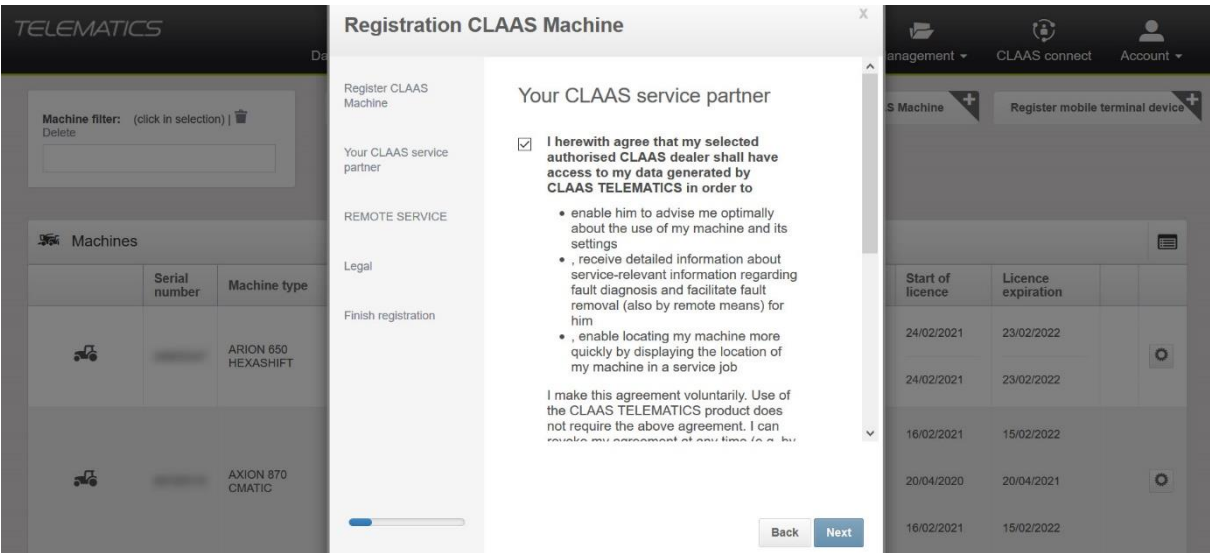
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5. Enter the serial number of the machine you are wanting to activate and the registration code. Then, click **Next**.

Note: If you do not have the registration code, please refer to section 3 to find out how to locate your registration code.

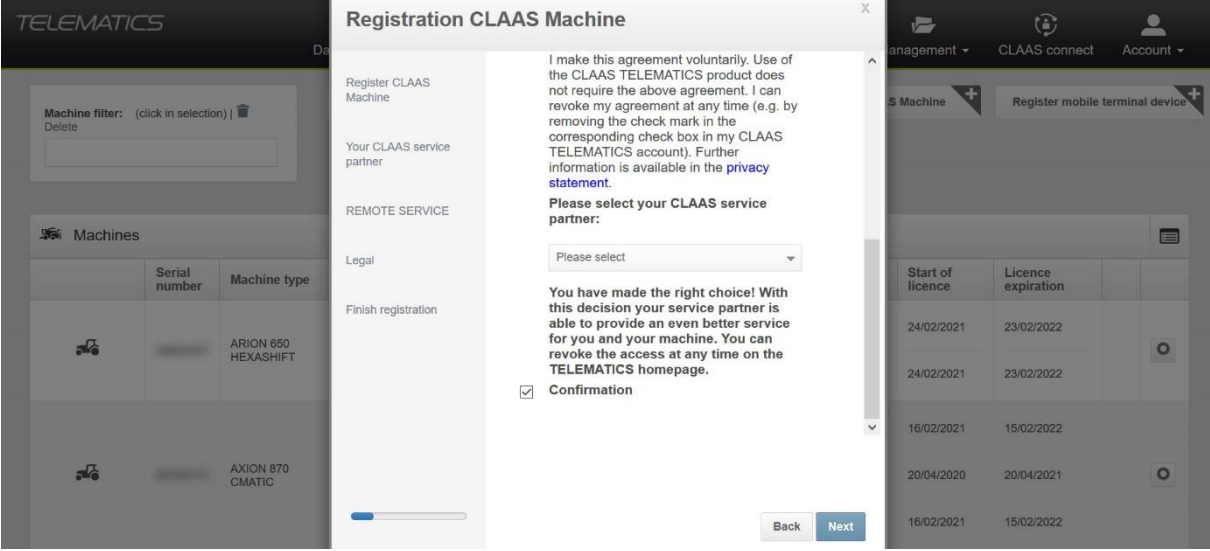


6. To allow your local CLAAS service partner to have access to your Telematics account, tick the box.

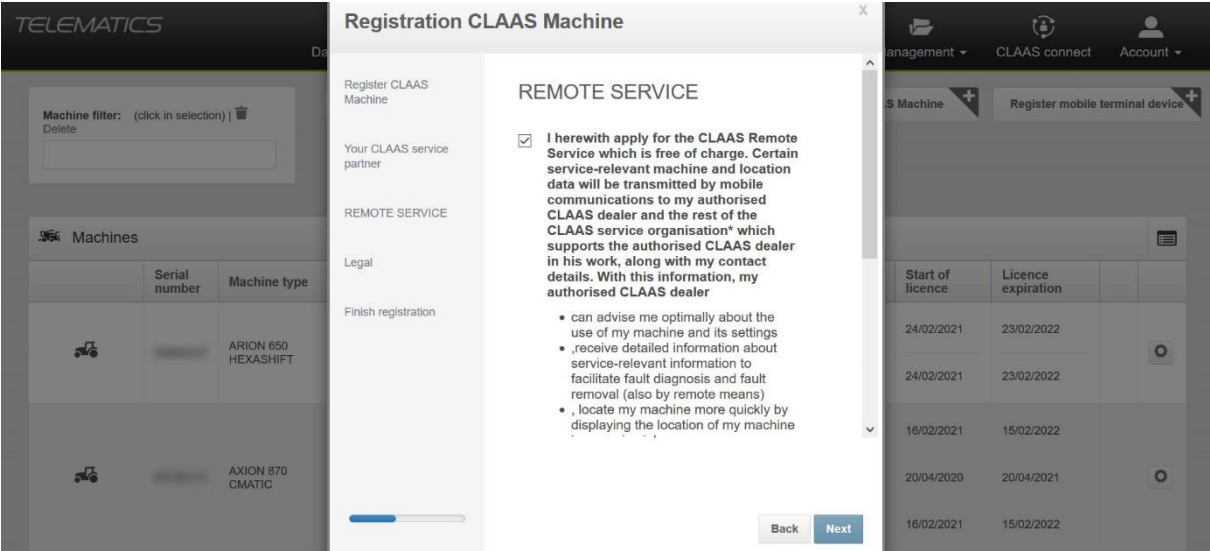


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7. Select the relevant CLAAS service partner from the drop down box and tick the box to confirm, then click **Next**.

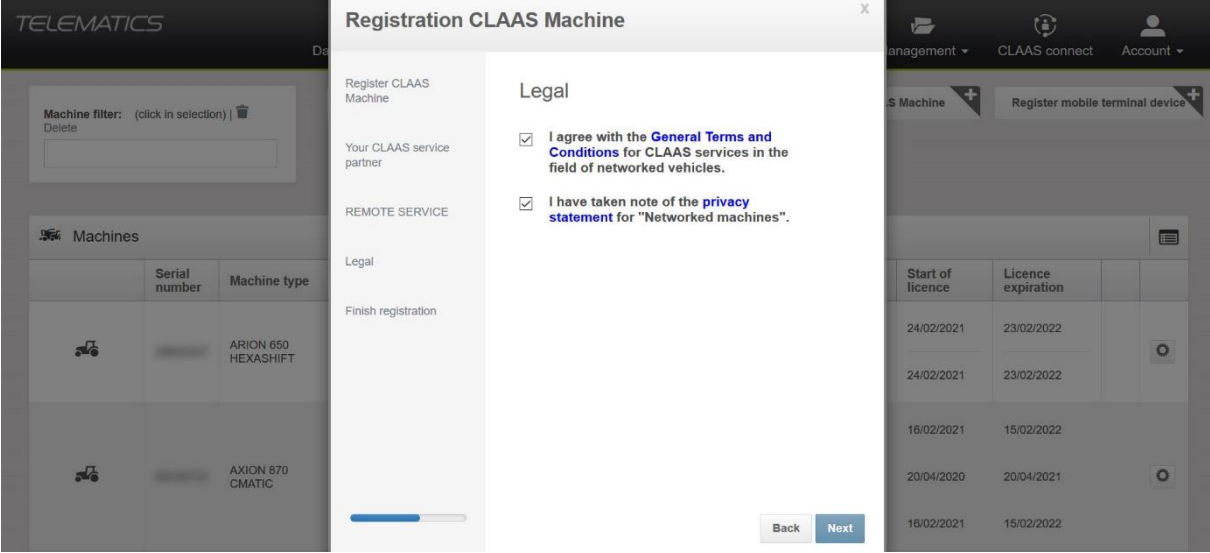


8. To allow your local CLAAS service partner to have access to Remote Service, tick the box. Then, click **Next**.

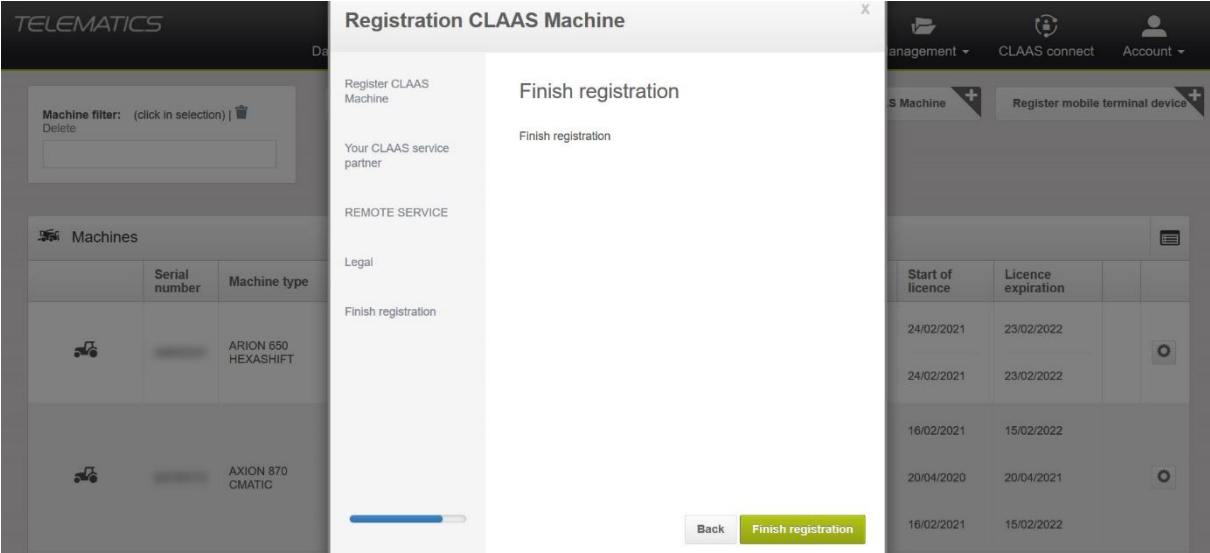


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9. Tick the boxes to confirm you have read and understood the terms and conditions and privacy statement, then click **Next**.

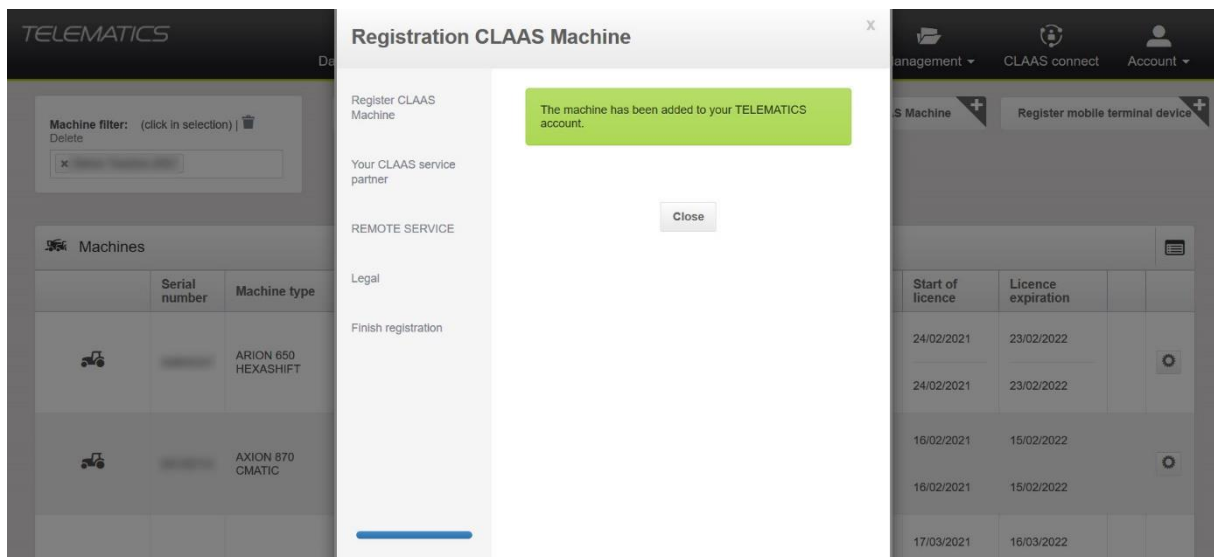


10. To complete the registration process, click **Finish registration**.



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11. The following notification will then appear, click **Close**.



12. Switch the machines ignition on for a few hours, to activate the machine in Telematics.

13. The registration process is now complete, you will be able to see the machines data in your CLAAS Telematics account.

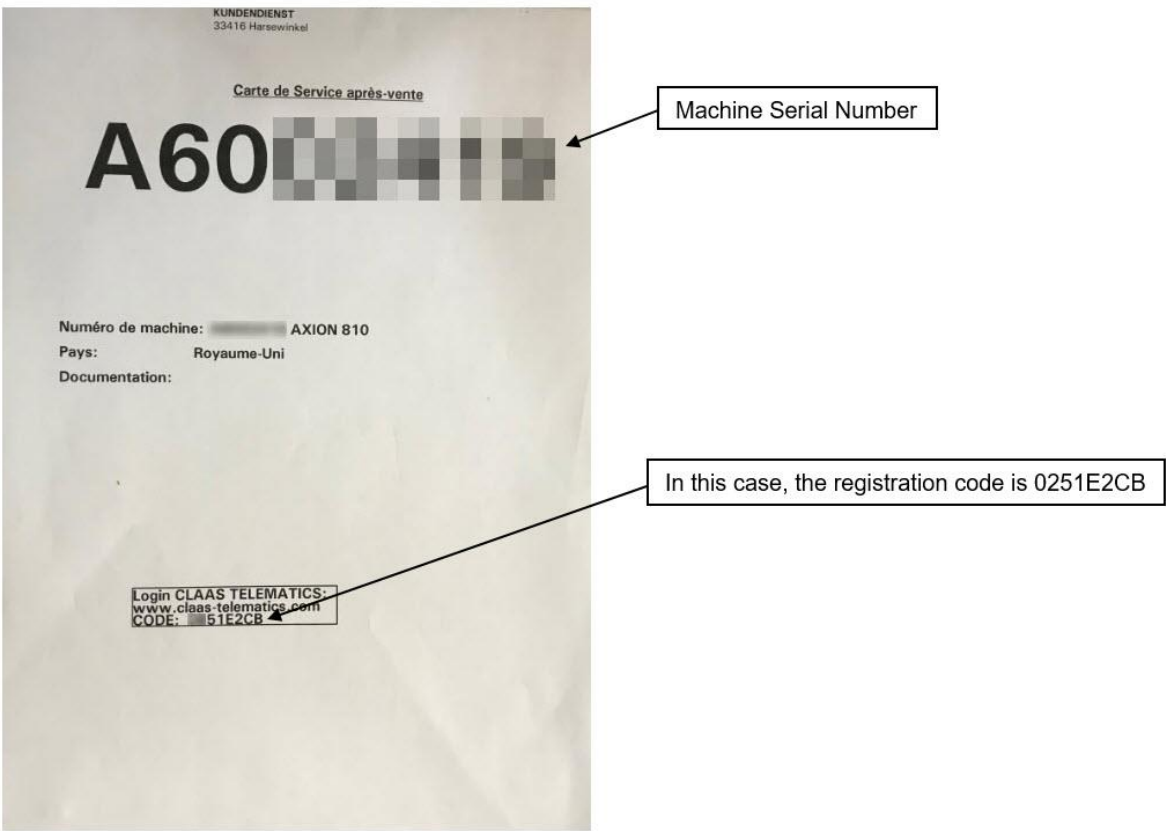
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Section 3 – Locating Your Registration Code

This section is for anyone looking to locate a CLAAS Telematics registration code. There are three places where you can find the registration code, these are highlighted below.

1. Customer Service Card

The Telematics registration code can be found on the cover sheet of the customer service card (see below). This should be stored in the cab of the machine.



Note for customers: If you do not have your customer service card, contact your local CLAAS service partner and request your Telematics registration code (they will require your machine serial number).

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In this case (UCM), the 6 digits are 350167



In this case, the 6 digits are 181254