



MAXI CARE Extended Warranty.

Extended security for your machine at a fixed price.

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MAXI CARE Extended Warranty – extended security for your machine at a fixed price.

Maximum operating reliability with maximum cost control.

The MAXI CARE Extended Warranty package from CLAAS provides extended warranty protection for tractors and telehandlers. The warranty protection covers any CLAAS ORIGINAL spare parts required, along with any repairs carried out by your CLAAS dealer. This means you can concentrate on your core business, and leave the service work to your skilled CLAAS service specialist. The work will be carried out to a professional standard, by CLAAS trained service engineers.

Please note:
Keeping up with maintenance is a basic requirement for an extended warranty.

The major benefit for you:

Predictable fixed annual costs and fixed hourly operating costs.

The benefits at a glance:



- Extended warranty protection for up to 5 years (1 year warranty + max. 4 years MAXI CARE Extended Warranty)
- Individual choice of contract term and number of operating hours
- Use of recommended CLAAS ORIGINAL spare parts
- All work carried out by your CLAAS dealer.
- Predictable life cycle costings
- Maximum resale value for your CLAAS machine

Ask your CLAAS dealer to advise you on the MAXI CARE Extended Warranty.



Your individual combination of term and service.

The contractual performance can be individually selected:

								
Term/years	+ 1	+ 2	+ 3	+ 4	+ 1	+ 2	+ 3	+ 4
500h/a	X	X	X	X				
750h/a	X	X	X	X	X	X	X	X
1,000h/a	X	X	X	X	X	X	X	X
1,250h/a	X	X	X		X	X	X	

Examples of the different contract designs.

Term: The term can be individually chosen between +1 year up to a maximum +4 years on top of the statutory warranty performance: Performance can be individually chosen between 500 and 1,250 operating hours per year, according to the type of machine and individual contract.



Sample calculation for you*:

1 + 3 years	
750 operating hours per year	
3,000 operating hours in total	
List price, CLAAS tractor	£105,750 / €133,315
Additional equipment	£12,305 / €18,005
Gross list price	£118,055 / €151,320
Extended warranty	2.79%
Nett Price of MAXI CARE	£3,294 / €4,222
Extended warranty	
Extended warranty costs per year	£823.50 / €1,055.50
Extended warranty costs per operating hour	£1.10 / €1.41
All claims are subject to an excess charge	£100

* All prices are excluding statutory VAT.
The prices shown in this sample calculation are non-binding.

Requirements

The customer is obliged to fulfil the following in order to maintain the extended warranty.



1 Under the Warranty Extension Scheme it is mandatory that the customer provides timely service and maintenance to his machine as described in the operating instructions, the documented service voucher book and the current operating hours, i.e. once the defined service interval has been reached, as per the operating instructions, or when notified by the machine's service display.

Only original CLAAS parts and lubricants are to be used during maintenance and other repair work. Under NO circumstances are the use of other parts or lubricants permitted.

The work must be carried out by a fully CLAAS trained technician, preferably a main CLAAS dealer technician, who has access to the necessary updated technical product information. It is also strongly recommended that a CLAAS maintenance contract, or other service agreement is taken out with the CLAAS Dealer.

If the customer discovers problems, defects, abnormal noises, etc. during operation of the machine the CLAAS Dealer must be informed immediately.

This work must be carried out by a fully CLAAS trained technician, preferably a main CLAAS dealer technician, who has access to the necessary updated technical product information.

2 If the customer discovers problems, defects, abnormal noises, etc. whilst operating the machine, and the cause is not an operational one which could be rectified by referring to the operating instructions, then the CLAAS Dealer must be informed immediately.

If warning devices or control devices demand the immediate shutdown of the machine the same action applies. The CLAAS Dealer may also request an immediate shutdown of the machine until the damage has been more accurately assessed, or if more serious damage is likely to occur by its continued use. If the customer does not agree to a shutdown, no liability shall be assumed for contingent damage.

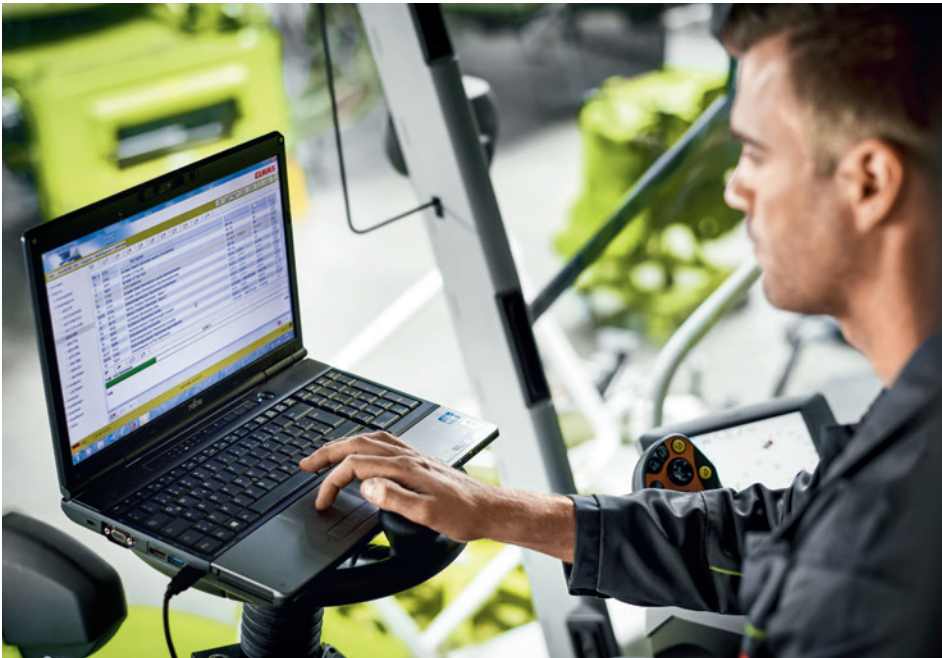
3 If it is impossible to carry out the warranty work at the CLAAS Dealer's workshop due to technical reasons that are not due to a defect covered by a MAXI CARE contract, or due to weather conditions, the customer should provide service-friendly premises approved by the CLAAS Dealer within the service area shown on the contract at his own expense. The customer shall pay the travelling and transportation costs if the repair work is not a part of that covered by the Warranty Extension Scheme.

4

The CLAAS Dealer must be notified immediately of any failure of an hour meter, Operating hours up to the time of replacement must be recorded manually by the customer.

5

The CLAAS Dealer must be notified immediately of any damage to the machine caused by a third party, or external causes.



6

The customer's machine must be clean when presented to the CLAAS Dealer for any warranty work undertaken during the normal working hours of the CLAAS Dealer. If the customer requests services outside normal working hours, he shall pay the associated additional costs.

7

Under the extended warranty contract the CLAAS Dealer has no liability for any defect which is notified more than 6 months after the customer has become aware of it.

8

The machine should be prepared for storage and kept in a dry place when not in use.



**THE FULL TERMS
AND CONDITIONS
ARE INCLUDED IN
YOUR ENCLOSED
CONTRACT. PLEASE
READ THEM
CAREFULLY.**

Exclusions

The following are NOT included under the MAXI CARE Extended Warranty:



- 1 Maintenance, regular inspections, keeping the Vehicle named in the contract clean and free from debris build up.
- 2 All lubrications according to the service booklet and operating instructions, as well as auxiliary materials, lubricants and consumables used in this respect and their disposal.
- 3 Rectification of damage caused by equipment and attachments that were not approved by CLAAS as the manufacturer.
- 4 Rectification of damage caused by improper use of the Vehicle according to the operating instructions, e.g. by overloading or operating errors or maintenance errors by the customer. This also includes, in particular, engine-related modifications or increases in the Vehicle's performance or speed.
- 5 Rectification of damage caused by intentional or negligent actions by the customer or third parties; accidents, theft, fire, explosion, war, vandalism, unrest and other events involving force majeure.
- 6 Rectification of damage which is caused by attachment parts, attachment components and/or unsuitable or defective spare parts from alternative supply companies.
- 7 Lifting, towing, recovery and transportation costs, as well as other subsequent costs and costs for auxiliary personnel and associated travelling and working time.
- 8 Liability and warranty for products provided by the customer.
- 9 Repair work on components which are subject to natural wear and tear; especially on wearing parts if they do not contain any material defects, production defects or design defects.
- 10 Repairs of glazing, mirrors and lighting.
- 11 Any repairs and servicing of additional equipment and implements which do not come from CLAAS, as well as their necessary removal and installation with the different services.
- 12 Repair of damage or rectification of defects in assemblies which contained defects during the annual appraisal of the Vehicle and for which the customer, in response to the written repair recommendation by the CLAAS Dealer, did not issue a repair order and the defects were not rectified.

If a defect arises as a result of one or more on the exclusions previously listed then the CLAAS Dealer is not obliged to fulfil their obligations under the extended warranty, unless the customer can prove that the defect did not arise as a result of the excluded cause.

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CLAAS



We appreciate that investing in machinery for your business can be a sizable financial commitment. At CLAAS we are committed to looking at ways for customers to invest in CLAAS products in the most cost effective way for their business. If you are buying a New or Used CLAAS product from a CLAAS dealer and you are financing this purchase/asset through CLAAS Finance, you will be able to include the cost of the MAXI CARE Extended warranty within the finance agreement.

